

Daegis eDiscovery Platform

With data doubling every 18 months and courts demanding that parties demonstrate both speed and defensibility in their process, the challenges of eDiscovery are growing at a pace that technology alone cannot address. Nowhere is this more evident than in the cost of document review, which can consume as much as 80 percent of an eDiscovery project's budget.

Daegis' approach to eDiscovery combines technology and services to deliver a comprehensive solution that maximizes efficiencies while ensuring defensibility (Figure 1). The Daegis eDiscovery Platform covers the entire eDiscovery lifecycle, from information management and preservation to processing, review and production. With this powerful solution, clients can take unparalleled control of the eDiscovery process, thereby reducing costs and turnaround times.

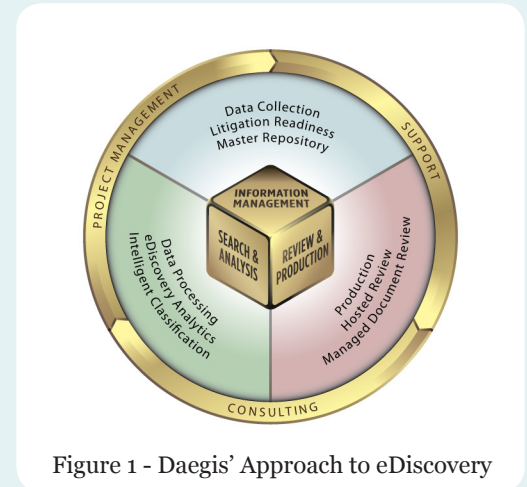


Figure 1 - Daegis' Approach to eDiscovery

“Daegis understands that the goal for every matter in its eDiscovery phase is to process, search, classify and analyze, and review material that is relevant to the litigation or investigation and to do it efficiently and cost-effectively.”
 - Bill Shores, Manager, Litigation Support Services, Weil, Gotshal & Manges, LLP

Cross-Matter Management

Daegis' Cross-Matter Management is a proactive approach to managing eDiscovery that ensures an efficient and consistent discovery response across multiple matters. A key element of Daegis' Cross-Matter Management is the Master Repository. The Master Repository serves as a central location where clients can retain attorney work product and custodian data which has been collected across multiple matters (Figure 2). The Master Repository captures decisions made regarding the responsiveness, privilege, and confidentiality of electronically stored information (ESI). Clients are able to track which documents were produced without having to re-collect or re-process the same information from one matter to the next. The review projects maintain bi-lateral communication with the Master Repository to enable attorney work product such as privilege and relevancy determinations or other production history to be retained and viewed within the Master Repository resulting in significant cost savings.

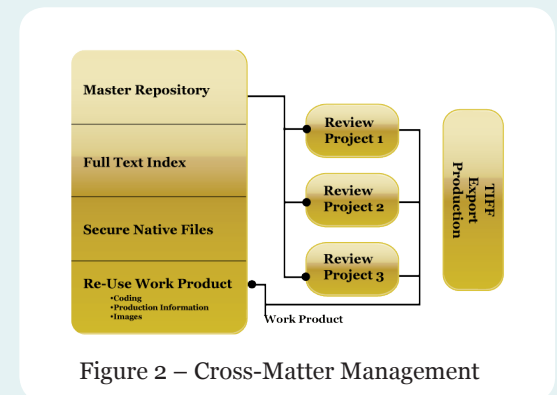


Figure 2 – Cross-Matter Management

What Sets Daegis Apart?

- An integrated eDiscovery solution that meets all of a client's needs, from collection to managed document review
- An innovative Master Repository that delivers cost savings through repurposing of custodian data and attorney work product
- Flexible and predictable pricing models that are tailored to the project scope and client requirements

Daegis eDiscovery Platform

Processing, Hosting and Production

The Daegis eDiscovery Platform processes data quickly and effectively and builds the foundation for a successful project. Daegis project managers work closely with clients to determine each project's specifications for ingestion, deduplication and filtering.

Once processing is complete, clients can quickly access their data for search and document review. Client data resides in Daegis' ISO:27001 certified hosting center and is accessible through a highly secure Internet connection. The system automatically maintains full audit tracking of filtering, exception handling, search terms and promotion of data for document review. Any exception files that the platform cannot automatically process are categorized by error type to enable Daegis' project team to determine a prompt resolution.

The platform can handle productions of any size from large, scheduled batches to small, on-the-fly productions. This flexibility enables users to produce documents in real time. Also, users can perform exports based on custom delimiters, file structures and other predefined criteria, in addition to all standard production formats. If a project requires unique handling, Daegis' Final Media Department can deliver the data according to the client's specifications.

Managed Document Review Service

Daegis' trained attorney reviewers conduct document review in a cost-effective, defensible manner while focusing on quality and timeliness. Reviewers follow a proven process for managed document review that includes client engagement, comprehensive matter training and quality control. The Daegis Managed Document Review Center is located within a highly secure facility to protect client data.

Unique technology, such as the document review calculator (Figure 3), leverages real time metrics to estimate the time to completion and the appropriate resources required to meet deadlines for a review project. In addition, the Daegis eDiscovery Platform's advanced reports provide information about review batches, reviewer performance and quality control measurement.

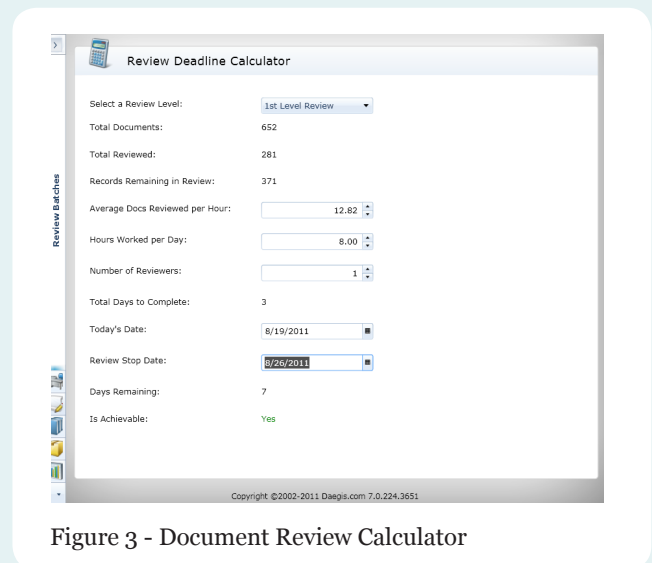


Figure 3 - Document Review Calculator

Project Management

Daegis' project managers work collaboratively with clients to determine project specifications, develop optimal workflows and review strategies, and report on critical metrics. Many of Daegis' project managers have worked in law firms, and all possess a thorough understanding of the discovery process. In addition, Daegis' project managers are flexible and adept at managing cases that have unique attributes and workflows. Daegis' collaborative process reflects many years of industry experience, client feedback and best practices advocated by such industry groups as EDRM, TREC and the Sedona Conference.

Daegis eDiscovery Platform

eDiscovery Analytics Consulting

Daegis' eDiscovery Analytics Consulting (eDAC) uses iterative search, testing and validation techniques to assist clients in reducing the volume of nonresponsive documents while targeting the most appropriate data for review. Daegis eDACs collaborate with the client's case team to make processing decisions, develop selection criteria and target review sets. Through these interactions, clients can realize substantial cost savings (Figure 4).

Case Study: AmLaw 200 Firm

Before Daegis eDiscovery Analytics

- 235,000 designated for review
- \$486,000 estimated cost to review
- 0.05% responsiveness rate
- 1 impossibly tight deadline



After Daegis eDiscovery Analytics

- 18,000 documents targeted for review
- \$36,000 cost to review
- 53% responsiveness rate
- 1 impossibly tight deadline *met*



Figure 4 - Before and after Daegis eDiscovery Analytics

Consulting

Daegis Consultants assist clients with defining and executing defensible and cost-effective eDiscovery strategies for litigations, investigations and regulatory matters. They also leverage their expert knowledge of eDiscovery rules, case law and technology to craft corporate eDiscovery response plans that meet business and legal needs. Finally, as creative strategists, Daegis Consultants offer clients optimized solutions for proactively and reactively managing the eDiscovery process.

Drawing from their legal and technology backgrounds, Daegis Consultants can seamlessly work with IT, legal and records management stakeholders and serve as client spokespeople in court. They can also assist a corporation with developing a data map as part of a litigation-readiness effort or provide guidance to prepare a witness for a 30(b)(6) deposition. In addition, they routinely work with counsel to design and implement data preservation and identification strategies and to prepare for Rule 26(f) meet-and-confer conferences by addressing issues such as data accessibility, scope, production format and proportionality.

As seasoned facilitators, Daegis consultants have been appointed by special masters to ensure parties work collaboratively to resolve eDiscovery issues. Consultants are also familiar with the challenges of cross-border data transfers and collaborate with clients to minimize the risk of running afoul of foreign and domestic data privacy laws and regulations. As clients encounter eDiscovery obstacles, they can rely on Daegis Consultants' in-depth expertise for guidance.

Daegis eDiscovery Platform

Collections

Daegis' collections team combines experience, strategy, defensibility and customer service to deliver on-site and remote data collection services. Team members work closely with clients to evaluate a company's data landscape, prioritize data sources and plan logistics to execute a forensically sound, efficient and minimally disruptive collection. When collecting potentially relevant data, Daegis' certified technicians use established protocols that maintain the integrity, confidentiality and accessibility of the data. Collection is performed in conjunction with a comprehensive auditing process that includes strict chain-of-custody protocols, photographs, logs and reports.

Daegis' EU and Swiss Safe Harbor certifications and knowledge of international privacy regulations guides the execution of collections outside the U.S. The collections team works closely with the client to understand the project's unique specifications. As a result, the team approaches the collection with a comprehensive plan that adheres to local regulations.

Conclusion

Daegis offers a powerful combination of integrated technology and on-demand professional services that delivers successful results for corporations and law firms. The Daegis eDiscovery Platform covers the entire eDiscovery lifecycle—from information management and preservation to processing, review and production. The solution eliminates risky information handoffs and delivers defensibility, cost control, speed and efficiency.

- Daegis' innovative Master Repository delivers Cross-Matter Management, which results in cost savings through reuse and repurposing of custodian data and attorney work product.
- Daegis' Managed Document Review services offer predictable pricing to contain client costs.
- Daegis eDiscovery Analytics Consulting uses precise methodologies and established best practices to defensibly scale down the number of nonresponsive documents thereby minimizing downstream review costs.
- Daegis Project Managers combine their deep understanding of the legal environment and technology with their passionate focus on client relationships to provide the industry's best customer experience.
- Daegis eDiscovery Consultants have the in-depth expertise to guide clients through the legal and technological challenges of eDiscovery.

About Daegis

At Daegis (NASDAQ: DAEG), our sole focus is eDiscovery. The Daegis eDiscovery Platform combines technology and services to deliver a comprehensive solution for corporations and law firms. Our technology is revolutionizing eDiscovery by providing cross-matter management and "end-to-end" integrated functionality across the entire eDiscovery process from information management through review and production. Clients turn to Daegis' experienced professionals for on-demand eDiscovery expertise, including managed document review, project management, and consulting. With more than a decade of eDiscovery experience, Daegis is the trusted partner of legal teams around the world.