

## Information Security and Privacy

We're very serious about privacy and security at Daegis, which is why we've attained one of the most prestigious information security certifications in the world.

### Security Overview: ISO 27001 Certification

The cornerstone of Daegis' comprehensive security plan is our ISO 27001 Certification for Information Security Management. This certification applies to all of Daegis' infrastructure and personnel at its corporate headquarters in San Francisco, as well as its regional offices in New York and Chicago.

### What is ISO 27001?

- Recognized as the international gold standard for information security
- Granted only after a rigorous external audit process
- Extends well beyond basic IT security and applies to any medium by which information can be transmitted or stored
- Requires annual audits and continual improvement
- Provides independent verification that all client data is safe and secure

Daegis is one of **very few** eDiscovery service providers to possess ISO 27001, a critical distinction given the sensitive nature of the information entrusted to Daegis by law firms, corporations and government entities.

### More on ISO 27001

The ISO 27001 standard provides a “model for establishing, implementing, operating, monitoring, and improving an Information Security Management System.”

A key aspect of the ISO 27001 standard is a requirement for continual improvement with an emphasis on the iterative Plan – Do – Check – Act (PDCA) cycle. Continual improvement is achieved through regular risk assessments, a well defined preventative and corrective action process, ongoing training, and regular internal and external audits.

### Safe Harbor & Cross-Border Data Transfers

**We understand that cross-border data transfers pose many challenges, but finding a safe place to host your data does not have to be one of them when you choose Daegis as your eDiscovery partner.**

Daegis is a certified EU and Swiss Safe Harbor and our name appears on the certification list maintained by the Department of Commerce. Our consulting and collections departments work collaboratively with clients to manage international projects in compliance with Safe Harbor protocols. We know that many countries have data privacy laws that require additional steps be taken prior to the collection and transfer of data. Our consultants are familiar with the limitations imposed by the European Parliament and the Council of the European Union's Directive 95/46/EC on Data Protection and similar laws in other jurisdictions. To date, we have successfully managed data privacy issues related to collections we have performed in the EU, Asia and the Middle East. One thing you will not have to worry about when managing a cross-border data transfer is the security of your data with Daegis.